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Napa County Transportation Resource Guide

Prepared for

Metropolitan Transportation Commission
101 Eighth Street
Oakland, California 94607

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Napa County Transportation Resource Guide

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About This Guide

The *Napa County Transportation Resource Guide* is intended for use by staff members at health and human services, career centers and community-based organizations who provide direct assistance to welfare to work participants. This guide is not intended to replace schedules and route maps available from individual transit agencies. This guide gives welfare to work participants and their advisors a general idea of what kinds of options are available and how to get more information about them.

This guide contains several types of transportation information.

1. **511** - information about how to use these useful phone and Web site services.
2. **TakeTransit Trip PlannerSM** - information about how to use this online trip planning tool.
3. **Napa County Transportation Contacts** - lists all Napa County transit operators and non-transit transportation services' phone numbers and Web sites.
4. **Napa County Transit Overview** - brief descriptions of Napa County transit operators and other nearby services.
5. **Napa County Transit Service Details** - detailed information about buses, trains, paratransit and ferries services operating in or near Napa County.
6. **Non-transit Transportation** - information about driving, carpooling, vanpooling, Park & Ride lots, High Occupancy Vehicle lanes, bicycling, children's transportation, taxis, airports and subsidy/incentive programs.
7. **Napa County Key Destinations Guide** - lists bus routes serving Napa County's Social Services offices, one-stop career centers, community colleges, adult schools and related sites.
8. **Bay Area Transit Map** - full color.

The information in this resource guide is subject to change. If you have information changes or updates, please call RIDES for Bay Area Commuters at 510-893-7665 and ask for the Jobs Access Coordinator. More copies of this guide and future updated versions can be obtained by calling the MTC/ABAG Library at 510-464-7836 or by going to the MTC Web site and downloading copies at www.mtc.ca.gov.

RIDES for Bay Area Commuters, Inc. (RIDES) is a nonprofit organization dedicated to helping San Francisco Bay Area commuters, employers and local governments with alternatives to driving alone. RIDES' services are funded by the Bay Area Air Quality Management District, the Metropolitan Transportation Commission and county congestion management agencies. RIDES owns no interest in any entity or facility providing transportation or allied services and is not responsible for any act or failure to act of such providers or their participants. As an information center and networking facilitator RIDES disseminates data submitted to it without censorship, credential certification, endorsement or warranty. RIDES does, however, in compliance with applicable state or federal law, reserve the right to refuse services to anyone. RIDES disclaims all liability for any and all damages or injury arising out of or connected in any way with the participation in and use by the public of multi-user transportation modes (including not exclusively bus, train, light rail, ferry, carpool, vanpool, ridesharing and related services such as parking lots) or any data provided by RIDES. Recipients of such data and participants in ridesharing and other multi-user transportation modes do so at their own risk and are urged to make their own investigation and assessment before participating. Receipt or use of data from RIDES by any means whatsoever by any person constitutes agreement with the foregoing and a waiver of any and all claims against RIDES arising from or connected with such receipt or use.

Section 1: 511

511 is a toll-free phone and Web service that provides San Francisco Bay Area travelers with a single phone number and Web site for public transportation, traffic, bicycling and carpooling/vanpooling information and operators. This service covers the entire nine-county Bay Area: Alameda, Contra Costa, Marin, Napa, San Francisco, San Mateo, Santa Clara, Solano and Sonoma counties.

511 is brought to you by the Metropolitan Transportation Commission.

How to Use the 511 Phone Service

Like 411 for information and 911 for emergencies, the new 511 phone number requires only three-digit dialing.

When you call **511** (anywhere in the 408, 415, 510, 650, 707, 925 area codes), an automated voice-response system will guide you through the system.

First, voice select one of the below options from the “Main Menu”:

- **Public Transportation**
Sub-Menu: Public Transportation Agencies, Commuter Incentives, Airports, Paratransit
- **Traffic**
Sub-Menu: Traffic Conditions, Planned Highway Construction, Airports, Estimated Drive Time (this feature is not yet available)
- **Bicycling**
Sub-Menu: Bicycling for Napa/Solano Counties, Bicycling for the Rest of the Bay Area
- **Carpooling and Vanpooling**
Sub-Menu: Carpooling and Vanpooling for Napa/Solano Counties, Carpooling and Vanpooling for the Rest of the Bay Area

Second, select an option from the next menu (sub-menu). For instance, saying “Public Transportation” will bring up sub-menu choices of “Public Transportation Agencies,” “Commuter Incentives,” “Airports” and “Paratransit.”

Third, continue to voice select from these menus until you have accessed the information or operator you need.

How to Use the 511 Web Site

Like the 511 phone service, the 511 Web site (www.511.org) provides travelers with one-stop access to San Francisco Bay Area transportation information. Use your mouse to select one of these options: Transit, Traffic, Rideshare (Carpool/Vanpool) or Bicycling.

- ◆ **Call 511 or go to www.511.org** for San Francisco Bay Area transportation information.

Section 2: TakeTransit Trip PlannerSM

The TakeTransit Trip PlannerSM is an online tool for planning trips on bus, train and ferry. TakeTransitSM currently includes public transit agencies serving primarily Alameda, Contra Costa and San Francisco counties and the San Francisco International Airport. The remaining Bay Area transit agencies will be added by the summer of 2003.

How to Use TakeTransit Trip PlannerSM

TakeTransitSM is an automated trip planner accessed online through the Bay Area Transit Information Web site (www.transitinfo.org*). To use the trip planner, click on the link “TakeTransitSM trip planner”. To plan your trip, type in the address, intersection or landmark for both your trip origin and destination. Select a trip time and any trip preferences, such as requesting the fastest or cheapest route and then click on the “Plan your Trip!” button. The system will return an itinerary that includes which transit operator and routes to take, when and where to board, where to transfer, the cost of the trip and the trip’s duration. Additional links provide a static schedule of the selected route as well as a detailed map illustrating how to walk to the nearest transit stop or final destination.

The following agencies are currently in the TakeTransitSM system:

Bus and Rail Services:

AC Transit
ACE
BART
Benicia Transit
Caltrain
County Connection
Dumbarton Express
Emery Go-Round
Muni
Tri Delta Transit
Union City Transit
Vallejo Transit
WestCAT
Wheels

Ferry Services:

Alameda/Oakland Ferry
Alameda Harbor Bay Ferry
Angel Island/Tiburon Ferry
Blue & Gold Fleet
Golden Gate Ferry
Red & White Fleet
Vallejo Baylink Ferry

- ◆ **Go to www.transitinfo.org** and click on “TakeTransit Trip Planner.”

*Soon to be accessed through www.511.org by clicking “Transit.”

Section 3: Napa County Transportation Contacts

Bus Services

American Canyon Transit	707-648-7275	www.napavalleyvine.net
Benicia Transit	707-745-0815	www.511.org , click "Transit"
Napa Downtown Trolley	707-255-7631	www.napavalleyvine.net/trolley
St. Helena VINE Shuttle	707-963-3007	www.napavalleyvine.net
Vallejo Transit	800-640-2877	www.valljeotransit.com
VINE	707-255-7631 or 800-696-6443 TDD 707-276-9722	www.napavalleyvine.net
Yountville Shuttle	707-944-1234	www.napavalleyvine.net

Dial-A-Ride Services

Calistoga HandyVan	707-963-4229	www.napavalleyvine.net
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Commute Club Bus Service

Napa Valley Commute Club	707-258-3458	www.511.org , click "Transit"
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BART

415-989-2278	www.bart.gov
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Paratransit Services

VINE Go	707-252-2600 TDD 707-254-1041	www.nctpa.net
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Ferry Service

Vallejo Baylink Ferry	707-643-3779	www.baylinkferry.com
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Automobile Transportation

Department of Motor Vehicles	800-777-0133 TDD 800-368-4372	www.dmv.ca.gov
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Driving Directions*

www.mapquest.com
<http://maps.yahoo.com>
www.insweb.com

Insurance Quotes*

Carpooling & Vanpooling

Solano Napa Commuter Information	800-53-KMUTE	www.solanolinks.com/commuterinfo
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*RIDES for Bay Area Commuters, Inc. (RIDES) provides these Web site addresses as an informational resource only. RIDES does not certify or guarantee the information or quotes provided at these Web sites. Guide users are advised to screen Web site information or quotes to their personal satisfaction.

Napa County Transportation Contacts (continued)

Park & Ride Lots

Solano Napa Commuter Information	800-53-KMUTE	www.solanolinks.com/commuterinfo
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HOV (Diamond) Lanes

Solano Napa Commuter Information	800-53-KMUTE	www.solanolinks.com/commuterinfo
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Bicycle Services

Bay Area Bicycle Information	511	www.transitinfo.org
BART Bicycle Parking	415-464-7133	www.bart.gov
Caltrans' Park & Ride lot bike lockers	800-834-3032	
Solano Napa Commuter Information	800-53-KMUTE	www.solanolinks.com/commuterinfo

Children's Transportation

Community Resources for Children	707-253-0376	www.crc@crnapa.org
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Consult your Yellow Pages under "Buses - School Transportation" for the latest information

Taxis

Consult your Yellow Pages under "Taxicabs" for the latest information

Airport Transportation Information

Bay Area Airport Information	511	www.511.org , click "Transit"
Oakland International	888-I-FLY-OAK	www.oaklandairport.com
Sacramento International	800-53-KMUTE	http://airports.saccounty.net
San Francisco International	800-755-POOL	www.sfoairport.com
San Jose International	800-755-POOL	www.sjc.org

Transportation Programs

CalWORKS Guaranteed Ride Home Program	707-253-4511	
Commuter Choice Tax Benefits	800-53-KMUTE	www.solanolinks.com/commuterinfo
Regional Transit Discount Card	511	www.511.org , click "Transit"
Taxi Scrip	707-255-7631	www.nctpa.net

For San Francisco Bay Area transportation information

Call **511** or go to **www.511.org**

Section 4: Napa County Transit Overview

The following public transit services are available to Napa County residents.

- ♦ **Call 511 or go to www.511.org** for additional transit information.

American Canyon Transit..... page 8

Provides fixed-route and door-to-door bus service within American Canyon and portions of Vallejo.

Calistoga HandyVan page 14

Provides dial-a-ride (same-day, on-demand) service within Calistoga.

Napa Downtown Trolley..... page 9

Provides fixed-route service within Downtown Napa to dining, shopping (including factory outlets) and other local attractions.

St. Helena VINE Shuttle..... page 10

Provides fixed-route and door-to-door shuttle service within St. Helena, including three daily trips to St. Helena Hospital.

VINE page 11

Provides fixed-route bus service within the City of Napa and regional service from Calistoga to American Canyon and out of county to Vallejo Ferry Terminal in Solano County.

Intercounty services:

- Solano County: VINE Route 10 to Vallejo

Other services: ADA paratransit within Napa Valley and portions of Vallejo (VINE Go).

Yountville Shuttle page 13

Provides fixed-route and door-to-door shuttle service within Yountville.

Napa Valley Commute Club..... page 19

Provides fixed-route subscription bus service from Napa to San Francisco.

The following public transit services are also available to Napa County residents:

BART page 20

Provides rail service in Alameda, Contra Costa, San Francisco and San Mateo counties.

BART is accessible to Napa County residents by:

- VINE Route 10 to Vallejo Ferry Terminal or York & Marin Transfer Center (both stops are in Vallejo) and then transfer to Vallejo Transit Route 80 to El Cerrito del Norte BART station

Napa County Transit Overview (continued)

Benicia Transit (Solano County) page 15

Provides local fixed-route bus service within Benicia and connecting service to Vallejo, Pleasant Hill BART and Pleasant Hill's Sun Valley Mall.

Benicia Transit is accessible to Napa County residents by:

- VINE Route 10 to York & Marin Transfer Center in Vallejo and then transfer to Benicia Transit

Vallejo Transit (Solano County) page 17

Provides local fixed-route bus service within Vallejo and express service between Solano County, Vallejo and El Cerrito del Norte BART station. Vallejo Transit also operates the Vallejo Baylink Ferry between Vallejo and San Francisco.

Vallejo Transit is accessible to Napa County residents by:

- VINE Route 10 to Sereno & Sonoma or York & Marin transfer centers (both stops are in Vallejo)

Vallejo Baylink Ferry (Solano County) page 23

Provides ferry service between Solano (Vallejo) and San Francisco counties.

Vallejo Baylink Ferry is accessible to Napa County residents by:

- VINE Route 10 to Vallejo Ferry Terminal

Section 5: Napa County Transit Service Details

Bus Services

American Canyon Transit

707-648-7275 • www.napavalleyvine.net

Service area	<ul style="list-style-type: none">• Provides fixed-route and door-to-door bus service within American Canyon and portions of Vallejo.• Transit connection with Vallejo Transit and VINE
Hours of operation	<ul style="list-style-type: none">• Monday – Friday: 7:30 am – 5:30 pm• No weekend service available
Operator assistance	<ul style="list-style-type: none">• Monday – Friday: 8 am – 12 pm, 1 pm – 5pm• No weekend operator assistance available
Fares	<ul style="list-style-type: none">• Adult (19 – 64): \$1• Child (under 6): free, limit two children per fare-paying adult (beyond two children, student fare applies)• Student (6 – 18): \$.50• Disabled/senior (65+): \$.50
Transfers	<ul style="list-style-type: none">• Free within American Canyon Transit system (ACT)• <i>Vallejo Transit</i> accepts ACT transfers for \$1 credit on travel; riders transferring to ACT receive \$1 credit on travel• <i>VINE</i> accepts ACT transfers for \$1 credit on paid travel, riders transferring to ACT receive \$1 credit on travel
Tickets	<ul style="list-style-type: none">• Single rides are paid for on the bus
Printed materials	<ul style="list-style-type: none">• Schedules available on all buses• Also available at:<ul style="list-style-type: none">- VINE Transit Center, 1151 Pearl St., Napa, 94559- Napa County Transportation Planning Agency, 1804 Soscol Av., Suite 200, Napa 94559• Materials available in English only• Go to www.transitinfo.org for schedules that can be printed
Bike access	<ul style="list-style-type: none">• Front-mounted bike racks available on all buses
Wheelchair access	<ul style="list-style-type: none">• Lifts available on all buses

Napa Downtown Trolley

707-255-7631 • www.napavalleyvine.net/trolley

Service area	<ul style="list-style-type: none">• Provides fixed-route service within Downtown Napa to dining, shopping (including factory outlets) and other local attractions• Service to Napa Senior Center on Wednesdays only• Transit connections with VINE
Hours of operation	<ul style="list-style-type: none">• June – October service: Monday, Wednesday, Thursday & Sunday: 11 am – 7 pm Friday & Saturday: 11 am – 10 pm No service available on Tuesday• October – May service: Monday, Wednesday, Thursday, Friday, Saturday & Sunday: 11 am – 6pm No service available on Tuesday
Operator assistance	<ul style="list-style-type: none">• Monday – Friday: 7:30 am – 6pm• Saturday: 8 am – 5 pm• English and Spanish assistance available
Fares	<ul style="list-style-type: none">• FREE
Transfers	<ul style="list-style-type: none">• N/A
Tickets	<ul style="list-style-type: none">• N/A
Printed materials	<ul style="list-style-type: none">• Go to www.napavalleyvine.net/trolley for a schedule that can be printed
Bike access	<ul style="list-style-type: none">• N/A
Wheelchair access	<ul style="list-style-type: none">• Lifts available on all buses

St. Helena VINE Shuttle

707-963-3007 • www.napavalleyvine.net

Service area	<ul style="list-style-type: none">• Provides fixed-route and door-to-door shuttle service within St. Helena, including three daily trips to St. Helena Hospital• Call 707-963-3007 to schedule a pick-up for door-to-door service• Driver can make unscheduled drop-offs between fixed bus stops, provided there is a safe pullover area for the bus• Transit connections with VINE (Route 10)
Hours of operation	<ul style="list-style-type: none">• Monday – Friday: 7:40 am – 4:45: pm• No weekend service available
Operator assistance	<ul style="list-style-type: none">• Monday – Friday: 7:40 am – 5 pm• No weekend operator assistance available• English and Spanish assistance available• Hearing Impaired: 707-254-1041 (TDD Line)
Fares	<ul style="list-style-type: none">• Fixed-route service: Adult (19 – 64): \$.50 Youth/disabled/senior (65+): free• Door-to-door service: Adult (19 – 64): \$1 Child (under 6): free, limit two children per fare-paying adult (beyond two children, youth fare applies) Youth/disabled/senior (65+): \$.50
Transfers	<ul style="list-style-type: none">• <i>VINE</i> accepts St. Helena VINE Shuttle transfers for \$1 credit on paid travel; riders transferring to St. Helena VINE Shuttle receive \$1 credit on paid travel
Tickets	<ul style="list-style-type: none">• Single rides can be paid for on the bus
Printed materials	<ul style="list-style-type: none">• Schedules available on all buses• Also available at:<ul style="list-style-type: none">- St. Helena City Hall, 1480 Main St., St. Helena 94574- By mail, call 707-963-3007• Materials available in English and Spanish• Go to www.napavalleyvine.net or www.transitinfo.org for schedules that can be printed
Bike access	<ul style="list-style-type: none">• N/A
Wheelchair access	<ul style="list-style-type: none">• Lifts available on all buses

VINE

707-255-7631 or 800-696-6443 • www.napavalleyvine.net

Service area	<ul style="list-style-type: none">• Provides fixed-route bus service within the City of Napa and service from Calistoga to American Canyon and out of county to Vallejo Ferry Terminal in Solano County (Route 10)• Transit connections with American Canyon Transit, Benicia Transit, Napa Downtown Trolley, St. Helena VINE Shuttle, Vallejo Baylink Ferry, Vallejo Transit and Yountville Shuttle
Hours of operation	<ul style="list-style-type: none">• Monday – Friday: 5:20 am – 9:10 pm• Saturday: 6 am – 8:43 pm• Sunday: 8:34 am – 7:02 pm (Route 10 only)• Hours vary for each bus route
Operator assistance	<ul style="list-style-type: none">• Monday – Friday: 7:30 am – 6 pm• Saturday: 8 am – 5 pm• English and Spanish assistance available• Hearing Impaired: 707-226-9722 (TDD Line)
Fares	<ul style="list-style-type: none">• Fares are determined by departure point and distance traveled (fare zones)• Adult (19 – 64): local (one zone) \$1; intercity (multi-zones) \$1 – \$2.50; 20 rides \$17; monthly pass \$40• Child (under 6): free, limit two children per fare-paying adult (beyond two children, student fare applies)• Student (6 – 18): local \$.75; intercity \$.75 – \$1.80; 20 rides \$10; monthly pass \$30• Disabled/senior (65 – 89): local \$.50; intercity \$.50 – \$1.25; 20 rides \$8; monthly pass \$20• Senior (90+): free
Transfers	<ul style="list-style-type: none">• Free within VINE system• <i>American Canyon Transit</i> accepts VINE transfers for \$1 credit on travel; riders transferring to VINE receive a \$1 credit for paid travel• <i>Benicia Transit</i> does not accept VINE transfers for credit on travel; riders transferring to VINE receive a \$1 credit for paid travel• <i>St. Helena VINE Shuttle</i> accepts VINE transfers for \$1 credit on paid travel; riders transferring to VINE receive a \$1 credit for paid travel• <i>Vallejo Baylink Ferry</i> no transfer arrangement Travelers can purchase Vallejo Baylink Ferry Day Pass which includes round-trip on Vallejo Baylink Ferry and free access to VINE bus services (\$15)• <i>Vallejo Transit</i> accepts VINE transfers for \$1 credit on travel; riders transferring to VINE receive \$1 credit on paid travel

VINE (continued)

Transfers (continued)	<ul style="list-style-type: none">• <i>Yountville Shuttle</i> accepts VINE transfers for \$1 credit on paid travel; riders transferring to VINE receive \$1 credit on paid travel
Tickets	<ul style="list-style-type: none">• Single rides can be paid for on the bus• Tickets and passes available at:<ul style="list-style-type: none">- VINE Transit Center, 1151 Pearl St., Napa 94559- By mail, call 707-255-7631• Go to www.transitinfo.org for a complete list of retail locations
Printed materials	<ul style="list-style-type: none">• Schedules available on all buses• Also available at:<ul style="list-style-type: none">- VINE Transit Center, see address above- Napa County Transportation Planning Agency, 1804 Soscol Av., Suite 200, Napa 94559• Materials available in English only• Go to www.napavalleyvine.net or www.transitinfo.org for schedules that can be printed
Bike access	<ul style="list-style-type: none">• Front-mounted bike racks available on all buses
Wheelchair access	<ul style="list-style-type: none">• Lifts available on all buses

Yountville Shuttle

707-944-1234 • www.napavalleyvine.net

Service area	<ul style="list-style-type: none">• Provides fixed-route and door-to-door shuttle service within Yountville• Call 707-944-1234 to schedule a pick-up for door-to-door service• Transit connections with VINE (Route 10)
Hours of operation	<ul style="list-style-type: none">• Tuesday – Sunday: 9 am – 12:30 pm, 1 pm – 4 pm• No service available on Monday• Wednesday evening during Farmers’ Market (May – September): 5 am – 8 pm
Operator assistance	<ul style="list-style-type: none">• Wednesday – Friday: 6:30 am – 7:30 pm• Saturday: 7 am – 7 pm• Sunday 9 am – 5 pm• No operator assistance available on Monday and Tuesday• English and Spanish assistance available
Fares	<ul style="list-style-type: none">• Fixed-route service: free• Door-to-door service: Adult (19 – 64): \$1, 10 rides \$4 Child (under 6): free, limit two children per fare-paying adult (beyond two children, youth fare applies) Youth (6 – 18)/disabled/seniors (65 – 79): \$.50, 10 rides \$2 Senior (80+): \$.25, 10 rides \$2
Transfers	<ul style="list-style-type: none">• VINE accepts Yountville Shuttle transfers for \$1 credit on travel; riders transferring to Yountville Shuttle receive \$1 credit on travel
Tickets	<ul style="list-style-type: none">• Single rides can be paid for on the bus• Tickets available at:<ul style="list-style-type: none">- VINE Transit Center, 1151 Pearl St., Napa 94559- Yountville Town Hall, 6550 Yount St., Yountville- By mail, call 707-255-7631
Printed materials	<ul style="list-style-type: none">• Schedules available on all buses• Also available at:<ul style="list-style-type: none">- Yountville Town Hall, see address above- By mail, call 707-255-7631• Materials available in English and Spanish• Go to www.napavalleyvine.net or www.transitinfo.org for schedules that can be printed
Bike access	<ul style="list-style-type: none">• N/A
Wheelchair access	<ul style="list-style-type: none">• Lifts available on all buses

Dial-A-Ride Service

Calistoga HandyVan

707-963-4229 • www.napavalleyvine.net

Service area	<ul style="list-style-type: none">• Provides dial-a-ride (same-day, on-demand) service within Calistoga• Call 707-963-4229 to schedule a pick-up – same-day service only, no reservations• Transit connections with VINE (Route 10)
Hours of operation	<ul style="list-style-type: none">• Monday – Friday: 8:15 am – 5 pm• Saturday: 8 am – 1 pm
Operator assistance	<ul style="list-style-type: none">• Monday – Friday: 8:15 am – 5 pm• Saturday: 8 am – 1 pm• English and Spanish assistance available• Hearing Impaired: 707-254-1041 (TDD Line)
Fares	<ul style="list-style-type: none">• \$2.50 one-way• HandyVan Punch Pass: \$10 and \$20 values
Transfers	<ul style="list-style-type: none">• N/A
Tickets	<ul style="list-style-type: none">• Single rides can be paid for on the bus• Passes available at:<ul style="list-style-type: none">- Calistoga City Hall, 1232 Washington, Calistoga 94515- By mail, call 707-942-2801
Printed materials	<ul style="list-style-type: none">• N/A
Bike access	<ul style="list-style-type: none">• N/A
Wheelchair access	<ul style="list-style-type: none">• Lifts available on all buses• Riders with large power wheelchairs or scooters should call for assistance at 707-252-2600

Connecting Bus Services

Benicia Transit

707-745-0815 • www.511.org, click “Transit”

Service area	<ul style="list-style-type: none">• Provides local fixed-route service in Benicia and connecting service to Vallejo, Pleasant Hill BART and Pleasant Hill’s Sun Valley Mall• Transit connections with BART, County Connection, Vallejo Baylink Ferry, Vallejo Transit and VINE
Hours of operation	<ul style="list-style-type: none">• Monday – Friday: 6 am – 8 pm• Saturday: 9:10 am – 6:44 pm• No Sunday service available• Hours vary for each bus route
Operator assistance	<ul style="list-style-type: none">• Monday – Saturday: 4 am – 9 pm• No Sunday operator assistance available• English and limited Spanish assistance available
Fares	<ul style="list-style-type: none">• Fares are determined by departure point and distance traveled (fare zones)• Adult(18 – 61): local \$1; monthly pass \$37 / intercity \$2 – \$2.50; monthly pass \$56 – \$69• Child (under 6): free, limit two children per fare-paying adult (beyond two children, youth fare applies)• Youth (6 – 17): local \$1; monthly pass \$33 / intercity \$1.50 – \$2; monthly pass \$44 – \$55• Disabled/senior (62+): local \$.50; monthly pass \$18.50 / intercity \$1 – \$1.25; monthly pass \$30 – \$35• Ticket booklets are available at 10 percent discount
Transfers	<ul style="list-style-type: none">• Free within Benicia Transit (BT) system• <i>VINE</i> accepts Benicia Transit transfers for \$1 credit on paid travel; riders transferring to Benicia Transit do not receive credit on travel
Tickets	<ul style="list-style-type: none">• Single rides can be paid for on the bus• Tickets and passes available at:<ul style="list-style-type: none">- Benicia City Hall, Finance Dept., 250 E. “L” St., Benicia 94510- By mail, send SASE and check to above address- Benicia Safeway and Raley’s stores
Printed materials	<ul style="list-style-type: none">• Schedules available on all buses• Also available at:<ul style="list-style-type: none">- Benicia City Hall, see address above- Benicia Chamber of Commerce, 601 First St., Ste. 100, Benicia- Benicia Library, 140 E. “L” St., Benicia

Benicia Transit (continued)

Printed materials (continued)	<ul style="list-style-type: none">- Pleasant Hill BART station• Materials available in English only• Go to www.transitinfo.org for schedules that can be printed
Bike access	<ul style="list-style-type: none">• Front-mounted bike racks available on all buses
Wheelchair access	<ul style="list-style-type: none">• Lifts available on all buses

Vallejo Transit

800-640-2877 • www.vallejotransit.com

Service area	<ul style="list-style-type: none"> • Provides local fixed-route service within Vallejo and express service between Solano County, Vallejo and El Cerrito del Norte BART station • Also operates the Vallejo Baylink Ferry between San Francisco and Vallejo • Transit connections with AC Transit, American Canyon Transit, BART, Benicia Transit, Fairfield-Suisun Transit, Golden Gate Transit, Vallejo Baylink Ferry, VINE and WestCAT
Hours of operation	<ul style="list-style-type: none"> • Monday – Friday: 4:30 am – 11:02 pm • Saturday: 6 am – 11:02 pm • No Sunday service available • Hours vary for each bus route
Operator assistance	<ul style="list-style-type: none"> • Monday – Friday: 8 am – 5:30 pm • No weekend operator assistance available • English and limited Spanish and Tagalog assistance available
Fares	<ul style="list-style-type: none"> • Fares are determined by departure point and distance traveled (fare zones) • Adult (19 – 64): local \$1.25; 10 rides \$10; monthly pass \$34 / intercity \$3 – \$4.50; 10 rides \$23 – \$35; monthly pass \$69 – \$79 • Child (under 6): free, limit two children per fare-paying adult (beyond two children, youth fare applies) • Youth (6 – 18): local \$1; 10 rides \$8; monthly pass \$22 / intercity \$3 – \$4.50; monthly pass \$58 • Disabled/senior (65+): local \$.60; 10 rides \$5; monthly pass \$17 / intercity \$1.50 – \$2.25 • FARE INCREASE SPRING 2003 - prices above do not reflect increase, call above number for more information
Transfers	<ul style="list-style-type: none"> • Free within Vallejo Transit (VT) system • Transfers between Vallejo Transit and Vallejo Baylink Ferry – purchase ferry day pass which includes round-trip on Vallejo Baylink Ferry and free access to Vallejo Transit bus services \$14 • <i>American Canyon Transit</i> accepts VT transfer for \$1 credit on travel; riders transferring to VT receive \$1 credit on travel • <i>VINE</i> accepts VT transfers for \$1 credit on paid travel; riders transferring to VT receive \$1 credit on travel
Tickets	<ul style="list-style-type: none"> • Single rides can be paid for on the bus • Tickets and passes available at: <ul style="list-style-type: none"> - Vallejo Transit, 1850 Broadway, Vallejo 94589 - By mail, send SASE and check to above address - Vallejo City Hall, 555 Santa Clara St., Vallejo 94590 - Vallejo Safeway and Long's Drugs stores

Vallejo Transit (continued)

Tickets (continued)	<ul style="list-style-type: none">• Go to www.vallejotransit.com or www.transitinfo.org for more retail locations
Printed materials	<ul style="list-style-type: none">• Schedules available on all buses• Also available:<ul style="list-style-type: none">- By mail, call 707-640-2877• Materials available in English only• Go to www.vallejotransit.com or www.transitinfo.org for schedules that can be printed
Bike access	<ul style="list-style-type: none">• Front-mounted bike racks available on all buses
Wheelchair access	<ul style="list-style-type: none">• Lifts available on all buses

Commute Club Bus Service

Member-run commute clubs provide long-distance bus travel for commuters. A rider participates by paying a monthly subscription fare, which reserves a seat on the bus for the entire month. Commute clubs often allow commuters to ride on a part-time or infrequent basis.

Napa Valley Commute Club

707-258-3458 • www.511.org , click “Transit”

Service area	<ul style="list-style-type: none">• Provides fixed-route subscription bus service from the City of Napa to San Francisco• Accepts part-time and occasional riders
Hours of operation	<ul style="list-style-type: none">• Monday – Friday: 5:48 am – 5 pm• One round-trip per day• No weekend service available
Operator assistance	<ul style="list-style-type: none">• Leave message at above number and your call will be returned
Fares	<ul style="list-style-type: none">• Monthly subscription fare: \$170 (full-time rider)• One-way: \$8; round-trip: \$13

BART

415-989-2278 • www.bart.gov

Service area	<ul style="list-style-type: none">• Provides rail service in Alameda, Contra Costa, San Francisco and San Mateo counties• SAN FRANCISCO AIRPORT SERVICE BEGINS SPRING 2003• BART service lines:<ul style="list-style-type: none">- Dublin/Pleasanton to/from Colma (to SFO in Spring 2003)- Fremont to/from Richmond- Fremont to/from San Francisco/Daly City- Pittsburg/Bay Point to/from Colma (to SFO in Spring 2003)- Richmond to/from Colma/Daly City• Transit connections with nearly every transit provider in the Bay Area
Hours of operation	<ul style="list-style-type: none">• Monday – Friday: 4 am – Midnight• Saturday: 6 am – Midnight• Sunday: 8 am – Midnight• Prior to traveling in early morning or late night, check BART schedules for the times of the first and last trains at each station
Operator assistance	<ul style="list-style-type: none">• Monday – Saturday: 6 am – midnight• Sunday: 8 am – midnight• English, Chinese and Spanish assistance available
Fares	<ul style="list-style-type: none">• Based on distance traveled• Adult: one-way \$1.15 – \$4.95; discount tickets \$30 (\$32 value) and \$45 (\$48 value)• Children (under 5): free• Children (5 – 12): discount ticket \$4 (\$16 value)• Disabled/senior (65+): discount ticket \$4 (\$16 value)• BARTPlus: \$28 – \$61
Transfers	<ul style="list-style-type: none">• No discount on transfers from bus transit to BART
Tickets	<ul style="list-style-type: none">• Individual tickets can be purchased at all stations• High-value tickets and BARTPlus can be purchased at:<ul style="list-style-type: none">- Embarcadero, Lake Merritt and Montgomery stations- By mail, enclose SASE, check & mail to BART, 800 Madison Av., Oakland, CA 94607 Attn: Pass Office- Online, go to www.bart.gov• Call above number or go to www.bart.gov for more retail locations
Printed materials	<ul style="list-style-type: none">• Schedules and maps available at all stations• Materials available in English, Chinese and Spanish• Go to www.bart.gov for BART Trip Planner, schedules, maps & directions and station guide

BART (continued)

Bike access

- Allowed on specific lines and at specific times
- See *All About BART* brochure or go to www.bart.gov for more information

Wheelchair access

- Accessible elevators allow for access to platforms at all stations
- Prior to travel call 888-2-ELEVAT (888-235-3828) to verify if elevators on your line are working

Paratransit Service

Paratransit services are curb-to-curb public transportation that is available to individuals whose disabilities prevent the use of accessible fixed-route buses and trains.

VINE Go

707-252-2600 • www.nctpa.net

Service area	<ul style="list-style-type: none">• Provides paratransit service within Napa Valley and portions of Vallejo for ADA-certified and seniors• Coordinates with Vallejo Run About for destinations outside service area
Hours of operation	<ul style="list-style-type: none">• Monday – Friday: 6:30 am – 8:30 pm• Saturday: 7:30 am – 8 pm• Sunday: 8 am – 6 pm
Operator assistance	<ul style="list-style-type: none">• Monday – Friday: 6:30 am – 8:30 pm• Saturday: 7:30 am – 8 pm• Sunday: 8 am – 6 pm• English and Spanish assistance available• Hearing Impaired: 707-254-1041 (TDD Line)
Reservations	<ul style="list-style-type: none">• Reservations can be made up to 7 days in advance• <u>To schedule a trip:</u> American Canyon: 707-556-8221 Napa: 707-252-2600 Up Valley: 707-963-4222 TDD: 707-254-1041
Eligibility	<ul style="list-style-type: none">• People with disabilities who are certified as ADA-eligible, and seniors (65+)• Call 707-252-2600 for information on getting certified
Fares	<ul style="list-style-type: none">• Fares are determined by departure point and distance traveled (fare zones)• All ages: \$1 – \$4• VINE Go Punch Pass: \$17 (\$20 value)
Tickets	<ul style="list-style-type: none">• Single rides can be paid for on the bus• Passes available at:<ul style="list-style-type: none">- VINE Transit Center, 1151 Pearl St., Napa 94559- By mail, call 707-255-7631
Miscellaneous	<ul style="list-style-type: none">• Riders with large power wheelchairs or scooters should call for assistance at 707-252-2600

Ferry Service

Vallejo Baylink Ferry

707-643-3779 • www.baylinkferry.com

Service area	<ul style="list-style-type: none">• Provides ferry service between Solano (Vallejo) and San Francisco counties• Bus service also provided during peak commute hours• Terminal locations:<ul style="list-style-type: none">- Vallejo: 495 Mare Island Way- San Francisco: Ferry Building at the foot of Market St.- San Francisco: Pier 41 – near Pier 39 & Fisherman’s Wharf• Transit connections with Amtrak, BART, Benicia Transit, Muni, Vallejo Transit and VINE
Hours of operation	<ul style="list-style-type: none">• Monday – Friday: 6 am – 7:30 pm• Saturday & Sunday: 8 am – 5 pm
Operator assistance	<ul style="list-style-type: none">• Daily: 8 am – 5 pm• English assistance only• Call 707-64-FERRY (707-643-3779) for 24-hour recorded information (English only)
Fares	<ul style="list-style-type: none">• Adult: one-way \$9; day pass (see description below) \$14 - \$15; 10 rides \$72; monthly pass \$200• Adult day pass (round-trip on ferry and free access to Vallejo Transit or Napa County’s VINE bus services): Vallejo \$14; Napa \$15• Child (under 6): free, two free per fare-paying adult (beyond two children, youth fare applies)• Youth (6 – 12): one-way \$4.50• Disabled/senior (65+): one-way \$4.50• FARE INCREASE SPRING 2003 – prices above do not reflect increase, call above number for more information
Transfers	<ul style="list-style-type: none">• VINE no transfer arrangement <p>Travelers can purchase Vallejo Baylink Ferry Day Pass which includes round-trip on Vallejo Baylink Ferry and free access to VINE bus services (\$15)</p>
Tickets	<ul style="list-style-type: none">• One-way fares can only be paid for at the Vallejo Ferry Terminal and aboard the boat• Passes available at:<ul style="list-style-type: none">- Vallejo Ferry Terminal, 495 Mare Island Way, Vallejo- Vallejo Transit, 1850 Broadway, Vallejo 94589- By mail, send SASE and check to Vallejo Transit – see above address- Vallejo City Hall, 555 Santa Clara St., Vallejo 94590

Vallejo Baylink Ferry (continued)

Tickets (continued)	<ul style="list-style-type: none">- Vallejo Safeway and Long's Drugs stores• Go to www.baylinkferry.com or www.transitinfo.org or for more retail locations
Printed materials	<ul style="list-style-type: none">• Schedules available on all ferries and at ferry terminals• Materials available in English only• Go to www.baylinkferry.com or www.transitinfo.org for schedules that can be printed
Bike access	<ul style="list-style-type: none">• Up to 25 bicycles are allowed aboard on a first-come, first-served basis
Wheelchair access	<ul style="list-style-type: none">• Ramps, gangways and first deck allow for wheelchair access

Section 6: Non-transit Transportation

Automobile Transportation Services

Department of Motor Vehicles (DMV)

Driver's licenses and automobile insurance are required for every person operating a motor vehicle. All automobiles must be registered with the DMV. The DMV also has helpful information on buying a car.

Napa County has one DMV locations:

Napa 2550 Napa Valley Corporate Dr.

- ◆ **Contact all DMV offices at 800-777-0133 or go to www.dmv.ca.gov** for information on driver's licenses, purchasing and operating a car and other topics. TDD 800-368-4327.

Buying a Car

- ◆ **Contact the California Dept. of Consumer Affairs at 800-952-5210** for their booklet on buying a used car.
- ◆ **Go to www.carbuyingtips.com*** for information on buying new and used cars.
- ◆ **Go to www.smogcheck.ca.gov** for information on buying new and used cars, automotive repair and other related topics.
- ◆ **Go to a local library or bookstore** and ask for assistance in finding related materials.

Driving Directions

- ◆ **Contact your employer** for directions to your worksite.
- ◆ **Go to www.mapquest.com* or <http://maps.yahoo.com>*** for directions to any location.

Insurance

- ◆ **Consult your Yellow Pages** under "Insurance" for a listing of insurance providers in your area.
- ◆ **Go to www.insweb.com*** for insurance quotes from a variety of insurers.

Smog Check

- ◆ **Contact the DMV at 800-777-0133 or go to www.dmv.ca.gov** for smog check information.
- ◆ **Go to www.smogcheck.ca.gov** for smog check information.

*RIDES for Bay Area Commuters, Inc. (RIDES) provides these Web site addresses as an informational resource only. RIDES does not certify or guarantee the information or quotes provided at these Web sites. Guide users are advised to screen Web site information or quotes to their personal satisfaction.

Carpool and Vanpool Services

Carpools and Vanpools

Solano Napa Commuter Information (SNCI) provides free assistance to commuters who would like to carpool or vanpool by matching them with others who live and work near them.

SNCI will send a commuter a matchlist that confidentially lists names, phone numbers and home/work neighborhoods of other commuters with whom they can carpool or vanpool. Carpooling works best for shorter commutes, while vanpools typically travel at least 40 miles round-trip.

- ◆ **Contact Solano Napa Commuter Information at 800-53KMUTE or go to www.solanolinks.com/commuterinfo** for carpool and vanpool assistance. Phone assistance is available Monday – Friday 8 am – 5 pm in English or Spanish.

Carpool to BART Parking Permit

RIDES for Bay Area Commuters provides parking permits for people who carpool to BART stations. These permits allow each carpool to park in prime locations near the BART entrance gates. Each carpool partner needs to be issued a permit.

- ◆ **Contact RIDES for Bay Area Commuters at 800-755-POOL or go to www.rides.org** for carpool to BART parking permit assistance. Phone assistance is available Monday – Friday 8 am – 5 pm in English or Spanish.

Park & Ride Lots

Park & Ride lots make carpooling, vanpooling and catching a bus easier by providing free convenient pick-up and drop-off areas near major traffic corridors.

Park & Ride lots belong to Caltrans, churches, community centers, supermarkets and other organizations.

Napa County has one Park & Ride lot:

Napa

Route 29 and Imola Av., on Golden Gate Dr.

- ◆ **Contact Solano Napa Commuter Information at 800-53KMUTE or go to www.solanolinks.com/commuterinfo** for Park & Ride lot assistance. Phone assistance is available Monday – Friday 8 am – 5 pm in English or Spanish. Ask for a copy of the *Lots & Lanes* brochure, which lists HOV lanes and Park & Ride lots in the Bay Area.

High Occupancy Vehicle Lanes (Diamond Lanes)

High Occupancy Vehicle (HOV) lanes are also commonly called commuter lanes, carpool lanes, diamond lanes and express lanes. These lanes allow cars, buses, trucks and vans with at least two occupants (and in some cases three occupants) to travel more quickly during designated peak-commute hours. Motorcycles and most compressed natural gas and electric-powered vehicles with or without passengers are also allowed to use the HOV lanes. During non-commute hours, the lanes revert to general traffic use.

Napa County does not have any HOV lanes.

- ◆ **Contact Solano Napa Commuter Information at 800-53KMUTE or go to www.solanolinks.com/commuterinfo** for HOV assistance. Phone assistance is available Monday – Friday 8 am – 5 pm in English or Spanish. Ask for a copy of the *Lots & Lanes* brochure, which lists HOV lanes and Park & Ride lots in the Bay Area.

Bicycle Commuting Services

Bicycle Maps

There are several maps of Napa County bike lanes and paths.

- ◆ **Contact the Napa Chamber of Commerce at 707-226-7455** to request a copy of *Napa County Bike Map* (free).
- ◆ **Contact the Napa Parks & Recreation Department at 707-257-9529** to request a copy of *City of Napa Bike Map* (free).
- ◆ **Contact Solano Napa Commuter Information at 800-53KMUTE** to request copies of *Bikelinks*, *Napa County Bike Map* and *City of Napa Bike Map* (all free.)

Bicycle Parking

- ◆ **Contact BART at 510-464-7133** for availability of bike lockers and to request a bike parking application. **Or go to www.bart.gov** and download a bike parking application.
- ◆ **Contact Caltrans at 800-834-3032** for information about renting bike lockers at Park & Ride Lots.

Bicycles on Bridges

- ◆ **Call 511 or go to www.transitinfo.org** for information about crossing Bay Area bridges with a bicycle and other bicycle information.

Bicycles on Transit

Bikes are allowed on most transit routes in Napa County. Bikes are usually allowed on board the bus or racks are provided on the front of the bus.

- ◆ **Check this guide's transit section** for bike access information.
- ◆ **Contact your transit operator** for more specific rules, storage, route and schedule information.

Solano Napa Commuter Information (SNCI) – Bicycle Commute Information

Solano Napa Commuter Information (SNCI) provides free general assistance to commuters who would like to bicycle to work with information about bikes on bridges and transit, Park & Ride bike lockers, bike maps and more.

- ◆ **Contact Solano Napa Commuter Information at 800-53KMUTE** for bicycle commute assistance. Phone assistance is available Monday – Friday 8 am – 5 pm in English or Spanish. **Go to www.solanolinks.com/commuterinfo** for more commuter information.

Children's Transportation Services

Child Care Centers and Family Daycare with Transportation Services

Community Resources for Children can provide referrals to child care centers and family daycare that provide transportation services.

- ◆ **Contact Community Resources for Children at 707-253-0376** for referrals. Phone assistance is available Monday, Wednesday, Thursday and Friday 9 am – 5 pm and Tuesday 9 am – 7 pm in English or Spanish. Go www.crc@crenapa.org for other child care information.

Taxi Services

Napa County has taxi companies serving various parts of the county. Taxi services in Napa County charge from \$2 to \$2.50 for the initial flag drop and then from \$2 to \$2.50 per mile, plus a set amount for every minute of waiting, generally around \$.40 per minute. Reservations are recommended.

- ◆ **Consult your Yellow Pages under “Taxicabs”** for the latest information.

Airport Transportation Services

A variety of public transit and private shuttle services provide transportation to the Oakland International Airport, Sacramento International Airport, San Francisco International Airport and San Jose International Airport from Napa County.

- ◆ **Contact the Oakland International Airport at 888-435-9625 (888-I-FLY-OAK) or go to www.oaklandairport.com** for information about all of your transportation options. Phone assistance is available Monday – Friday 8 am – 5 pm in English or Spanish.
- ◆ **Contact the Sacramento International Airport at 511 or go to <http://airports.saccounty.net>** for information about all of your transportation options. Phone assistance is available Monday – Friday 8 am – 5 pm in English or Spanish.
- ◆ **Contact the San Francisco International Airport at 511 or go to www.sfoairport.com** for information about all of your transportation options. Phone assistance is available Monday – Friday 8 am – 5 pm in English or Spanish.
- ◆ **Contact the San Jose International Airport at 511 or go to www.sjc.org** for information about all of your transportation options. Phone assistance is available Monday – Friday 8 am – 5 pm in English or Spanish.

Transportation Programs

CalWORKs Guaranteed Ride Home Program (GRHP)

The Guaranteed Ride Home Program is designed for CalWORKs participants who drive alone, carpool, use public transit, walk or ride their bicycle to work, school or to a training facility.

The County of Napa contracts with local taxi companies to get you home if you experience an emergency such as your car breaking down, carpool vehicle breaks down or carpool driver has to leave work early or stay late, unscheduled overtime or illness.

- ◆ **Contact the CalWORKs Guaranteed Ride Home Program at 707-253-4511** to find out more about Guaranteed Ride Home Program and eligibility requirements. Phone assistance is available Monday – Friday 8 am – 5 pm in English or Spanish.

Commuter Choice Tax Benefits

Commuter Choice Tax Benefits is a program that allows employers to offer employees a variety of financial incentives for the use of alternative commute modes, including buses, trains and vanpools.

The most common incentive is a voucher that can be applied to the purchase of tickets and passes on most Bay Area transit systems and vanpools. Employers purchase vouchers in denominations of \$20, \$30, \$35 or \$45 and either give them to their employees as a tax-free benefit or invite employees to purchase them through pre-tax payroll deductions. This second option allows both employees and employers to realize tax savings.

There are many companies that can provide the above services to employers. Call RIDES for Bay Area Commuters for a complete list.

- ◆ **Contact Solano Napa Commuter Information at 800-53KMUTE** for Commuter Choice Tax Benefits assistance. Phone assistance is available Monday – Friday 8 am – 5 pm in English or Spanish. **Go to www.solanolinks.com/commuterinfo** for more commuter information.

Regional Transit Discount Card

The Regional Transit Discount Card provides substantially reduced fares on Bay Area bus, rail and ferry systems to qualified persons with disabilities and seniors 65 and older.

- ◆ **Contact your local transit agency or paratransit service** to obtain an application for the card.
- ◆ **Go to www.511.org** for more information on the Regional Transit Discount Card.

Transportation Programs (continued)

Taxi Scrip Program

The Taxi Scrip Program subsidizes taxi transportation costs for persons with disabilities (certified by physician or health professional) or seniors 65 years and older. Eligible riders must live in Napa, Yountville or the unincorporated area between Napa and Yountville.

Taxi service is restricted to anywhere within Napa to Yountville and to the Kaiser medical facility in Vallejo or to St. Helena Hospital.

- ◆ **Contact the Taxi Scrip Program at 707-255-7631 or go to www.nctpa.net** to find out more about the Taxi Scrip Program and eligibility. Phone assistance is available Monday – Friday 7 am – 6 pm in English or Spanish.

Section 7: Key Destinations Guide for Welfare to Work Locations

How to get to Napa County Department of Health & Human Services' offices, one-stop career centers, community colleges and other related sites on public transit.

Locations are served by VINE and are open to the public. Not all listed bus routes drop passengers directly in front of destinations. Some bus stops can be as far as two to four blocks away, but these routes may offer more direct travel. Please call VINE at 707-255-7631 or 800-696-6443 for assistance with choosing the best bus route.

Service Provider	Address and Phone number (all phone numbers have 707 area code unless otherwise noted)	Transit routes serving this location
Department of Health and Human Services	www.co.napa.ca.us	
Main Office	2261 Elm St., Napa 94559 707-253-4279	VINE – 3, 3A
CalWORKS	650 Imperial Wy., Suite 101, Napa 94559; 253-4511	VINE – 3, 3A, 4, 10
Training & Employment Centers, Adult Schools and Community Colleges		
Job Connection	650 Imperial Wy., Suite 101, Napa 94559; 253-4291	VINE – 3, 3A, 4, 10
Napa Valley Adult School	1600 Lincoln Av., Napa 94558; 253-3594	VINE – 2, 2A
Napa Valley College	2277 Napa-Vallejo Hwy., Napa 94558; 253-6830	VINE – 2, 2A, 10
Regional Occupational Program	2121 Imola Av., Napa 94559 707-253-6830	VINE – 2, 2A
Child Care Information and Services		
Community Resources for Children	5 Financial Plaza, Suite 224, Napa 94558; www.crc@crcnapa.org 707-253-0376	VINE – 3, 3A, 4, 10

